Your Healthcare Liaison
Nurse Advocates LLC partner with individuals, families and caregivers to save them time and aggravation by assisting them to coordinate and facilitate healthcare related needs. We are liaisons offering guidance, education, and empowerment to help our clients navigate the healthcare system and improve their healthcare experience. With compassion and respect, Nurse Advocates work to solve problems and find solutions. We are available to assist families to feel supported in an environment that can be overwhelming, confusing and disjointed; causing unnecessary stress.

We Are Your One Point of Contact, Your Medical Mentor, and Your Healthcare Guide
- Collaborate and partner with physicians and other healthcare providers
- Support your family’s healthcare voice
- Facilitate optimal care and provide access to resources

Nurse Advocates Identify, Coordinate and Manage Resources
- Organize options and services: insurance issues, doctor visits, medication management, surgery, hospitalization, transitioning to sites of care or end of life services
- Coordinate medical records; review and compose a health resource binder of advanced care directives, medical records and important healthcare resource information
- Medication management: reconcile medications and pharmacist consultations across all sites of care
- Assist in navigating established electronic medical records/portals
- Confirm and coordinate practitioner appointments and accompany to provider appointments
- Guide, assist and arrange for optimal living arrangements with home as the priority
- Implement services where most needed-be it in home, assisted living center, hospital, rehabilitation or skilled nursing facility
- Medical billing reconciliation

We Provide Supportive Services Around Hospitalization
- Acute hospitalization communication support and care coordination
- Elective surgery or procedures; pre-operative coordination, post-operative hospital, and post-discharge at current site of care
- Transitions in care

Ph: 413-596-9393 Cell/Text: 413-237-5724 Fax: 413-691-8200
Email: Maura@NurseAdvocatesLLC.com
www.NurseAdvocatesLLC.com